



## Competition & Consumer Law

Compliance with the Competition and Consumer Act is critical for every business. Millions of dollars in penalties can be imposed for breaches.

Knowledge of the key principles underlying competition laws is essential for all employees. Our Competition and Consumer Law program has been designed to enhance employee skills and protect your organisation against legal risk. Harper Review amendments are covered.

The content for this program has been developed by Gilbert + Tobin Lawyers and Brent Fisse Lawyers.

**Designed for:** Managers, employees and contractors

**Duration:** Between 1.5 and 3 hours depending on your version

**Recommended frequency:** Annually

**Content customisation:** Client content can be included

**Company policies:** Company policies and 'I have read' acknowledgements can be incorporated

**Assessment:** Randomised assessment questions

**Certificate:** Self-serve Certificate of Completion

### Program Features

Competition and Consumer Law has been developed using our dynamic and responsive training interface, ensuring our training content is adaptable to your needs and usable across desktop and mobile devices.

Other features include:

- Animated/interactive scenarios for demonstrating key concepts
- Content customisation
- Competition & Consumer Law 'long and 'short' versions (see following page for details)
- Company policies with an 'I have read' acknowledgement
- Key points provide a snap shot of the training content on every page
- Glossary links provide quick access to detailed explanations and technical terms
- Danger Zone, Take Note and Dos and Don'ts content highlight devices emphasise key concepts.

### Core topics

- About the Competition & Consumer Act
- Price Fixing
- Cartel restraints
- Anti-competitive Agreements
- Misuse of Market Power
- Exclusive Dealing
- Resale Price Maintenance
- Misleading or Deceptive Conduct
- Misleading Advertising
- Consumer Guarantees
- Product Liability and Safety
- Unconscionable Conduct
- Unfair Contract Terms
- Mergers and Acquisitions
- Codes of Conduct
- Dealing with the ACCC
- Document Control

### Contact ComplianceNet

Call **1300 792 151** or go to [www.compliancenet.com.au](http://www.compliancenet.com.au)

Contact us now to learn how we can provide an effective compliance training solution for your organisation or to organise your trial enrolment.

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## Competition & Consumer Law Versions

Implementing 'long' and 'short' versions of the Competition and Consumer Law program provides you with the opportunity to present only topics relevant to your employees position and potential areas of risk. This approach makes the training more relevant and reduces training time for many users.

Module variations can be allocated in our system in a number of ways, e.g. by 'division' or 'department' or by individual. We can advise on the best approach based on your administration and reporting requirements.

#	Module	Version 1	Version 2	Version 3
1	Introduction	Yes	Yes	Yes
2	About the Competition and Consumer Act	Yes	Yes	Yes
3	Price Fixing	Yes	Yes	Yes
4	Cartel Restraints	Yes	Yes	Yes
5	Anti-competitive Agreements	Yes	Yes	
6	Misuse of Market Power	Yes	Yes	
7	Exclusive Dealing	Yes	Yes	
8	Resale Price Maintenance	Yes		
9	Misleading or Deceptive Conduct	Yes	Yes	Yes
10	Misleading Advertising	Yes	Yes	
11	Consumer Guarantees	Yes		
12	Product Liability and Safety	Yes		
13	Unconscionable Conduct	Yes	Yes	
14	Unfair Contract Terms	Yes	Yes	
15	Mergers and Acquisitions	Yes		
16	Codes of Conduct	Yes		
17	Dealing with the ACCC	Yes	Yes	Yes
18	Document Control	Yes	Yes	Yes

Audience	Version
Senior managers.	1
Middle managers extensively involved in tendering, purchasing, negotiating deals, or looking after relationships with customers, sub-contractors and other third parties.	2
Other managers and employees with some involvement in tendering, purchasing, negotiating deals, looking after relationships with customers, sub-contractors or other third parties, or in a position where they could make representations to third parties on the company's behalf.	3

### Fully managed training administrator and user support

ComplianceNet manages the online training administration process and we provide phone and email user 'Help Desk' support. Our services include enrolment and reminder emails to users, supplying user reports to training administrators at agreed intervals and scheduling and managing refresher training requirements ensuring that all employees keep up-to-date with their compliance training requirements.